

I AM ENROLLED BUT RECENTLY STOPPED RECEIVING THE WEEKLY LINKS

- 1) Check your spam/junk and archives folders. Students have told us that software updates may move certain emails.
- 2) If you maintain more than one email account, check all in boxes and their associated spam/junk and archives folders.
- 3) if you still can't find your link, please fill out the <u>Cont. Ed Online Help Form</u> so that we can resolve the problem and re-send your link as soon as possible.

Please note that our Norris Tech staff does not work after 5 p.m., weekends, or during campus breaks. Thanks for your patience.