



## I AM ENROLLED BUT RECENTLY STOPPED RECEIVING THE WEEKLY LINKS

- 1) Check your spam/junk and archives folders. Students have told us that software updates may move certain emails.
- 2) If you maintain more than one email account, check all in boxes and their associated spam/junk and archives folders.
- 3) It's possible you have unsubscribed (intentionally or unintentionally) from Zoom Webinars and Events. Unsubscribing means that you will receive neither livestream links nor recording links. There is an easy fix! Please re-subscribe at this link:

<https://zoom.us/email/self/resubscribe#/>

You will then receive future emails. To catch up on missed recordings, please fill out the [Cont. Ed Online Help Form](#) so that we can re-send your link as soon as possible.

*Please note that our Norris Tech staff does not work after 5 p.m., weekends, or during campus breaks. Thanks for your patience.*