



I AM ENROLLED BUT RECENTLY STOPPED RECEIVING THE WEEKLY LINKS

If you have received reminder emails for the **livestream** for a course you are currently enrolled in, the quickest resolution is to find previous reminder(s) in your in box.

Livestream links are the same for all nine lectures of each course. That's because the Zoom Webinar is considered a series of nine lectures.

(Note: recording links are different each week.)

However, we would still like to help resolve your issue. Before contacting us, please see if any of these actions work:

- 1) Check your spam/junk and archives folders. Students have told us that software updates may move certain emails.
- 2) If you maintain more than one email account, check all in boxes and their associated spam/junk and archives folders.
- 3) It's possible you have unsubscribed (intentionally or unintentionally) from Zoom Webinars and Events. Unsubscribing means that you will receive neither livestream links nor recording links. There is an easy fix! Please re-subscribe at this link:

<https://zoom.us/email/self/resubscribe#/>

You will then receive future emails. To catch up on missed recordings which have not expired, **please contact the Cont. Ed. Help Desk.**

As volunteers, we will do our best to respond in 48 hours.