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All enrolled students automatically receive links to both the livestream and the recordings. Links are sent to the email you provided when you established your NBO account. That email must match the one you use on Zoom.

1) If you maintain more than one email address, please check all of your in boxes as well as junk/spam/trash and archives folders.

2) Sometimes mail clients can stash mail in unexpected places. Try filtering All Mail for the subject line: "Reminder to Livestream"

3) If you find it, take the extra step of adding Zoom Webinar and Events to your Contacts to ensure our emails are delivered to your In Box.

4) If you use Outlook, research how to add Zoom Webinar and Events to your Safe Senders List. Instructions will depend on how your particular device is configured.

If you still can't find your link, our Zoom Support Rep recommends re-subscribing. Here is the link:

https://zoom.us/email/self/resubscribe#/

To help you more easily manage your in box, please note:

Livestream links come from Zoom Webinar and Events.

Recording links come from Norris Virtual.